

SNAPSHOT

Savvi Member Newsletter

Welcome to the latest edition of Snapshot, keeping our members up to date with all things Savvi Credit Union! In this edition...

- Family Day 2026
- Prize Draw Winners
- Did you know ... Online Banking
- Watch out for Impersonation Fraud
- Be a Savvi saver
- Simon, the Savvi ChatBot!
- Member Survey – we want to hear from you!



March 2026

SAVVI FAMILY DAY SATURDAY 22ND AUGUST



Great news – Savvi Family Day will once again be at the fantastic Wildlands indoor & outdoor activity centre in Galway!



Saturday 22nd August 2026

Enter now! For your chance to win, email familyday@savvi.ie with Your Name Member Number Contact Number

Lucky members will win electronic vouchers worth €200, which can be used to book activities online.



Entry Deadline: Friday, April 24th, 2026

Winners are chosen at random, so keep an eye on your inbox! If you don't hear from us by mid-May, unfortunately, your name was not selected this time.

Congratulations to all our latest Prize Draw Winners!



December 2025

€25,000

Olivia Edwards, Wicklow

€5,000

Jerry Browne, Cork

€1,000 each

Nicola Kealy, Dublin

Thomas McCormack, Dublin

Patrick Nally, Kildare

Siobhan Delaney, Wexford

Oliver Kenny, Dublin

Patrick Bennett, Offaly

Oscar O'Muircheartaigh, Cork

Brian Gallagher, Donegal

Levene Ward, Dublin

John Mohan, Donegal

February 2026

€25,000

Liam Fitzpatrick, Dublin

€5,000

Catherine Sandham, Cork

€990 each

Seamus Carroll, Tipperary

Patrick MacEntee, Kerry

Michael & Johanna Healy, Sligo

Eamonn Roche, Limerick

David O'Connor, Dublin

Jacinta McInerney, Dublin

James Foley, Dublin

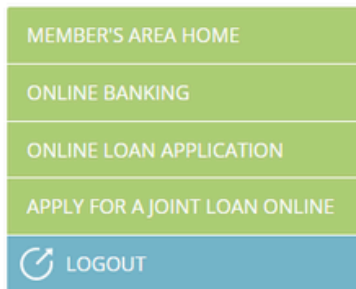
Emma Allen, Kildare

Andrew Reynolds, Dublin

Christopher Lyons, Wicklow



Control Your Finances Anytime, Anywhere with Online Banking



NOTICE:

Sim Swap Protection has been enabled on our Online Platform. [Click here](#) to find out more about this new security feature.

ONLINE BANKING

Benefits of Online Banking

- View Account Balances
- Transfer Money
- Pay your Bills

Launch Now



APPLY FOR LOAN ONLINE

We are making it easier for you to apply for a loan with us. In order to apply, launch Online Banking and select Loan Application from the menu.

LAUNCH NOW



Stay on top of your finances 24/7— at home, at work, or on the go. Did you know about all the things you can do with Online Banking?

- ✓ **View Accounts in Real Time** - Check balances, track transactions, and keep an eye on your spending.
- ✓ **Apply for a loan** - all online with no paperwork.
- ✓ **Transfer Money with Ease** - Send money or move between accounts quickly and securely.
- ✓ **Go Mobile** - Manage your money from your phone through our mobile app.
- ✓ **Stay Secure** with advanced encryption and secure login.
- ✓ **Go Paperless** - Choose eStatements and access your documents whenever you need them.



Become a Savvi Saver!

We offer simple, secure savings for everyone

Our savings accounts are designed to be simple, secure, and supportive, helping you build financial resilience at your own pace, whatever your stage of life.

Whether you're saving for something specific or just getting started, we're here to help every step of the way.

- € **Shares Account** – Basic savings account for regular withdrawals and deposits
- € **Junior Saver** – for our under 16 year old members, with parental dual control until age 16
- € **SavviCents** – The Student Saver Account with bonus rewards for 1st to 6th year students
- € **Christmas Saver** – plan ahead for the Festive Season and all the expenses that come with it
- € **Fixed Term Deposit Account** – earn a better rate when you lock your money away (will be available again later this year)

[Find out more](#)



Stay Alert and Stay Vigilant!

Credit Unions have seen a recent rise in impersonation fraud. Fraudsters are contacting individuals, pretending to be from trusted organisations and convincing them to share personal details and online banking credentials.

Scammers create pressure so you act without thinking.
Real businesses dont mind you checking - Scammers do!

Take 1 minute before you click, reply, or share anything.



When in doubt don't click, don't reply, call us directly.

We will never ask you to share your personal pin or login details and you should never share those details with anyone.



Hello!



Meet Simon, our new Savvi ChatBot!

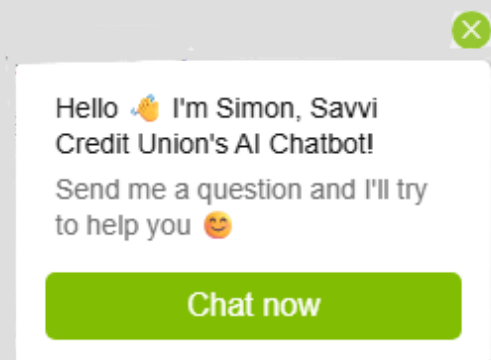
We're excited to announce a new way to get the support you need—anytime, anywhere. Simon, our new online Member Services Chatbot is now available to help answer your questions quickly and conveniently.

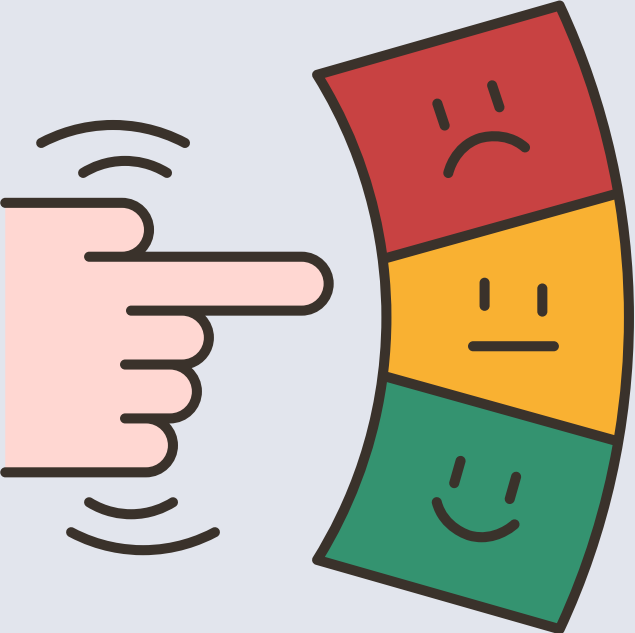
Whether you need information about your membership, help navigating services, or quick answers outside office hours, the chatbot is here 24/7. It provides instant responses, guides you to the right resources, and can connect you with our team when needed.

This new feature reflects our commitment to improving your experience and making services more accessible. We encourage you to try it and share your feedback to help us continue improving.

You'll find the chatbot on our website—just look for the chat icon to get started.

The answers you're looking for — right at your fingertips.





Member Feedback Survey

We Want to Hear From You

Your voice matters to us, and we're committed to continually improving your experience.

That's why we've launched a new Member Feedback Survey—to better understand what's working well and where we can do more.

You will find a link to the survey in the emails that you receive after any interaction with our Member Service team, and we would encourage you to complete it.

MEMBER
SURVEY



We value your feedback!

Please help us improve by completing our quick [survey](#).

The survey is quick to complete but your insights will directly shape future improvements and help us deliver the support and benefits that matter most to you.

Thank you in advance for your time and input—we truly appreciate it.



**Happy
Easter!**