



FAQs

Attending the AGM Online

Who can attend the 2025 AGM?

All members are welcome to attend the AGM **in person**.

To attend **online**, members must register in advance.

How do I register to attend online?

You can register by visiting our [website](#).

You'll need the following information:

- Full name
- Member number
- Email address
- Contact number

📌 Note: In line with GDPR, you'll be asked to consent to Savvi Credit Union using your personal data for AGM registration purposes

When is the registration deadline?

Registration is open now and will close at 5pm on Friday, 28th November 2025.

What if I don't have an email address?

An email address is required to register for and attend the AGM online.

You can easily set up a free email account through services like:

- Gmail – www.gmail.com
- Yahoo Mail – www.mail.yahoo.com
- Outlook/Hotmail – www.outlook.com

How to Set Up a Free Gmail Account:

- Go to www.gmail.com and click "Create Account".
- Fill in your details and choose a password.
- Review and accept Google's Terms of Service.
- Set up account recovery options (optional).
- Once completed, your account will be ready for use.

What personal data will be used?

Savvi Credit Union will collect:

- Your name
- Member number
- Email address
- Contact number

This information is required to verify your membership and share your name and email address with AVC Ltd., our Zoom service provider, solely for the purpose of running the virtual AGM.

No data will be shared with any other third party.

⚠️ All members will join the AGM with cameras turned off by default. Camera access will only be granted upon request and approval.



FAQs

continued

Will I receive the AGM link immediately after registering?

No. Your details will be verified against our records first. Once approved:

- Your registration will be passed to AVC Ltd.
- You will receive an email with your unique Zoom link to attend the AGM.

 Please keep this email safe—you'll need the link to access the meeting.

Can I register or attend from my phone or smart device?

Yes. You can register and attend using any smartphone, tablet, or computer.

Do I need to download Zoom?

No, downloading Zoom is optional. You can join via your browser using the link provided.

How do I join the AGM?

Once registered and approved, you will receive an email with your AGM link by Thursday, 4th December.

To join:

- Click the link in the email.
- Wait a moment as access is granted.

Can I use multiple devices to join?

No. Each member can only join the AGM on one device.

Can I join the AGM on my phone?

Yes, but with limitations:

- You can mute/unmute and raise/lower your hand.
- However, you will not be able to vote using a phone.

How does voting work at the online AGM?

Voting will take place via electronic polling.

- A poll will appear on your screen during the meeting.
- Click your response and press Submit.
- You'll be given adequate time to vote (timing will be announced during the AGM).
- Once the poll closes, results will be shared with attendees.

 Note: Voting is not supported on mobile phones.

Can I speak at the AGM?

Yes. If you wish to speak:

1. Use the "Raise Hand" function on Zoom.
2. Indicate if you'd like to be visible via webcam.

You'll be invited to speak at an appropriate time, in line with the standard AGM format:

- You will be temporarily unmuted.
- Once you have finished speaking, you will be muted again and unable to unmute yourself.

Need help or have more questions?

We're here to help. Contact us at:  marketing@savvi.ie  01 632 5100